

Recognition Type *

Individual Caught in the Act

Awarded To *

Jeyfrem Ahumada

Email *

Jeyfrem.Ahumada@unioncountync.gov

Department *

Human Services - Business Operations

You made a difference when...

The 9-1-1 center needed some flyers translated to Spanish for our first public education event on Saturday April 30th. The flyers were sent to Jeyfrem Thursday April 28th around 3:15pm. Not only were they translated, they were also formatted back into the original format and sent back over by 4:45pm the same day! We are expecting a large Spanish speaking crowd at the event. With Jeyfrem's help we will be able to educate our Spanish speaking community about 9-1-1. We sincerely appreciate the prompt assistance and excellent customer service provided by Jeyfrem! Thank you so much Jeyfrem!!

Submitted By *

April Blythe

Email *

april.blythe@unioncountync.gov

Department *

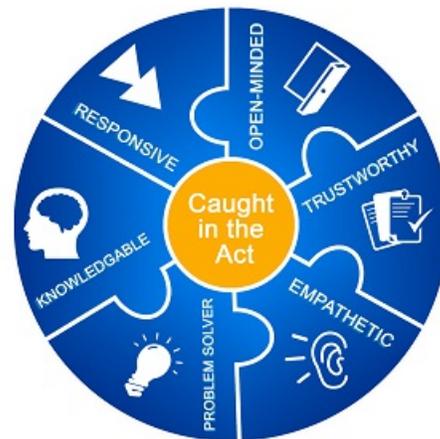
911 Communications

Date

4/29/2022

Recognition Category

- | | |
|--|--|
| <input type="checkbox"/> Knowledgeable | <input type="checkbox"/> Empathetic |
| <input type="checkbox"/> Trustworthy | <input checked="" type="checkbox"/> Problem-solver |
| <input checked="" type="checkbox"/> Responsive | <input type="checkbox"/> Open-minded |

**Additional Email Addresses You Would Like To Have Notified Of This Submission****Email**

susan.furr@unioncountync.gov

Recognition Type *

Individual Caught in the Act

Nominee(s) *

Jeyfrem Ahumada

Nominee(s)**Email ***

Jeyfrem.Ahumada@unioncountync.gov

Department *

HUMAN SERVICES - BUSINESS OPERATIONS

You made a difference when...

You are providing daily transportation to an employee that does not have a personal vehicle and needs a way to work. This individual had been using Uber at a great expense. You have stepped in to resolve that transportation challenge and save this person a considerable amount of money. Showing care and support for a worker in the building is what it means to be part of a "work family". Your kindness matters. Thank you.

Submitted By *

Jackie Morgan

Email *

jackie.morgan@unioncountync.gov

Department *

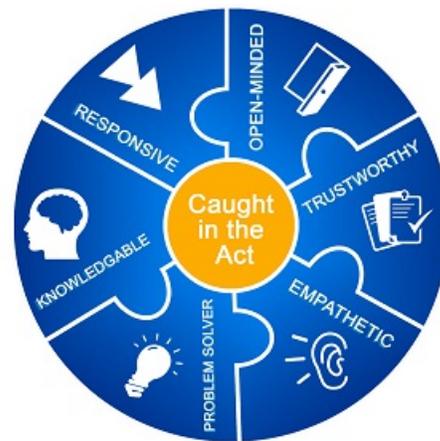
HUMAN SERVICES - BUSINESS OPERATIONS

Date

4/4/2023

Recognition Category

- | | |
|--|--|
| <input type="checkbox"/> Knowledgeable | <input checked="" type="checkbox"/> Empathetic |
| <input type="checkbox"/> Trustworthy | <input checked="" type="checkbox"/> Problem-solver |
| <input checked="" type="checkbox"/> Responsive | <input type="checkbox"/> Open-minded |

**Additional Email Addresses You Would Like To Have Notified Of This Submission****Email**

Kenda.griffin@unioncountync.gov

Submission # 2276174
IP Address 74.202.148.66
Submission Recorded On 03/01/2023 3:57 PM
Time to Take Survey 5 minutes, 22 seconds

Page 1

***Recognition Type**

Team Caught in the Act

Nominee

Juan Becerra

***Department**

HUMAN SERVICES - BUSINESS OPERATIONS

***Nominee Email**

juan.becerra@unioncountync.gov

***You made a difference when...**

On 1/31/23, I made a HUGE request to Juan & his team. Environmental Health offers a Certified Food Protection Manager training to community food service workers. Based on past participant feedback, we wanted to have the manual translated into Spanish. The manual is 107 pages long & the next training would be 3/16/23. That's not much time to incorporate a large, additional project into their existing workload. Juan, Jeyfrem & Elsa rose to the occasion in stellar fashion! They completed the project ahead of schedule on 3/1/23 allowing plenty of time for printing. Jeyfrem's graphics/design skills made the finished project look professional & consistent with the other training materials. Making this important resource available to class participants will increase their understanding of key food safety principals which will improve their ability to pass the certification exam and equips them to implement safe practices in their food establishments, which helps protect our whole community.

Submitted by

Charlotte Keziah

***Department**

ENVIRONMENTAL HEALTH

***Email**

charlotte.keziah@unioncountync.gov

Recognition Category

Responsive

Additional email addresses you would like to have notified of this submission:

jackie.morgan@unioncountync.gov; traci.colley@unioncountync.gov

Cover Page for Letter of Recommendation

Each applicant must acquire a letter of recommendation from his/her supervisor/manager or director. The letter of recommendation should verify the applicant's performance, contributions, readiness, and commitment to their division and Union County. It is also helpful to provide specific anecdotes and examples that illustrate the writers support of the applicant.

Jeyfrem Ahumada

Employee Name

Manager

Relationship to Applicant



November 8, 2021

Dear Donna D'Alessandro:

I am writing you with the intent to recommend Jeyfrem Ahumada for the 2021-2022 Emerging Leaders program. Jeyfrem was discovered during the Human Resources job fair held at the Union County Human Services building in 2018. He was hired as Administrative Support Services for the Union County Human Services front desk on a temporary contract and became a full time benefited employee January 2021.

Prior to coming to UCHS, Jeyfrem had limited work experience with a supervisor that gave him supervisory responsibilities without the title, proper guidance or compensation. Immediately upon hiring Jeyfrem it became evident that he is a sponge to feedback and he quickly applies the knowledge and guidance to his work. Jeyfrem has mastered all assigned tasks and continuously volunteers for new assignments. He is a visionary who constantly finds ways to improve the process in order to benefit those on the receiving end. Jeyfrem has demonstrated his ability to work well independently and with a group. Jeyfrem is a life learner and constantly challenging himself while teaching others in everything from computer technology to every day trivia.

Although Jeyfrem's advanced technical skills have afforded him opportunities to move up within the agency's quality assurance area, he is focused on positions that are people focused. He has self-discovered his passion for helping others and this is why a supervisory role is a good fit for him.

Sincerely,

A handwritten signature in blue ink that reads 'Lisa Kawyn'.

Lisa Kawyn

Human Services Manager

**Union County Human
Services/Business Operations**
2330 Concord Ave
Monroe, NC 28110
T 704.296.4300

Cover Page for Letter of Recommendation

Each applicant must acquire a letter of recommendation from his/her supervisor/manager or director. The letter of recommendation should verify the applicant's performance, contributions, readiness, and commitment to their division and Union County. It is also helpful to provide specific anecdotes and examples that illustrate the writers support of the applicant.

JEY FREEM AITUKUADA

Employee Name

SUPERVISOR

Relationship to Applicant



November 8, 2021

Dear Donna D'Alessandro:

The purpose of this letter is my recommendation for Jeyfrem Ahumada to be an integral part of the 2021-2022 Emerging Leaders Program.

I first met Jeyfrem in 2019 when he was hired on a part time basis, mainly covering the switchboard and front window. I was impressed on how quickly and efficiently he mastered both tasks.

About a year ago he was moved to our unit and became a Senior Administrative Support Specialist. He has handled all tasks in a very efficient and professional fashion. His computer and analytical skills are superb as well as his translation and interpretation ones.

He has stepped in on occasions when I have been unavailable by scheduling assignments and making sure all requests for our services are taken care of in a prompt, efficient and professional manner.

I consider him to be one of the biggest assets within our unit and see how he is committed to the agency and looks forward to a long and prosperous journey within the agency. I firmly believe that Jeyfrem has the potential of a true leader and becoming one huge asset to the agency in general.

Thank you for your time and attention.

Sincerely,

A handwritten signature in black ink that reads 'Juan M. Becerra Prieto'.

Juan M. Becerra Prieto

Human Services Supervisor

**Union County Human
Services/Business Operations**
2330 Concord Ave
Monroe, NC 28110
T 704.296.4300

Caught in the Act Submission Form

Awarded To: *

Jeyfrem Ahumada

Email: *

jeyfrem.ahumada@unioncountync.gov

Division: *

Human Services - Business Operations

You made a difference when...

You don't shy away from change. J, you find success whether you are working the front desk, interpreting in the field, assisting in the Dental clinic or translating documents for social media. Your skills enable Support Services to deliver exceptional work especially in translating documents. Thank you for being a team player and knocking it out of the park!

Submitted By: *

Lisa Kawyn

Email: *

lkawyn@unioncountync.gov

Division: *

Human Services - Business Operations

Date

12/9/2020

Recognition Category

- | | |
|---|---|
| <input checked="" type="checkbox"/> Knowledgeable | <input type="checkbox"/> Empathetic |
| <input type="checkbox"/> Trustworthy | <input type="checkbox"/> Problem-solver |
| <input type="checkbox"/> Responsive | <input type="checkbox"/> Open-minded |



Additional Email Addresses You Would Like To Have Notified For This Submission

Email

Recognition Type *

Team Caught in the Act

Awarded To *

Interpreting Team

Email *

interpreters@unioncountync.gov

Department *

Human Services - Business Operations

You made a difference when...

Your patience, flexibility and responsiveness with interpreting services. I greatly appreciate your support in working with students and families in the schools!!

Submitted By *

Kathryn Kanauer

Email *

kathryn.kanauer@unioncountync.gov

Department *

Human Services - Social Services

Date

9/20/2021

Recognition Category

- | | |
|---|---|
| <input checked="" type="checkbox"/> Knowledgeable | <input type="checkbox"/> Empathetic |
| <input checked="" type="checkbox"/> Trustworthy | <input type="checkbox"/> Problem-solver |
| <input checked="" type="checkbox"/> Responsive | <input type="checkbox"/> Open-minded |

***Additional Email Addresses You Would Like To Have Notified Of This Submission*****Email**

christina.neal@unioncountync.gov

Human Services Group
Wins Inaugural Caught in
the Act Team Award

90-Day Evaluation

Approval
LISA KAWYN

Completed On
Mon, Apr 12, 2021

Comment

Jeyfrem brings an alternate perspective to keep things fresh and innovative. Jeyfrem receives feedback well; presents solutions and initiates improvements with ease. Jeyfrem is like the Energizer Bunny - he just keeps going and his positive approach is definitely an asset to the organization.

6-Month Evaluation

Approval
LISA KAWYN

Completed On
Mon, Jun 14, 2021

Comment

Jeyfrem is energetic and inquisitive. This fresh approach to work is balanced with the maturity of a seasoned employee. I am amazed by his tenacity and skills based on his limited employment experience. J is a joy to work with and I look forward to see where his professional development takes him.

2022 Evaluation

Approval
LISA KAWYN

Completed On
Wed, Jan 19, 2022

Comment

Jeyfrem is a forward thinker that is able to analyze a process and envision ways to improve it. Although J enjoys stability, he manages to pivot easily with the changing environment that is operational support. Jeyfrem's determination to expand his experience and learn new things will carry him far as he grows personally and professionally. I am grateful to have J and his unique perspectives as a part of the team. He makes me smile.

2023 Evaluation

Approval
KENDA GRIFFIN

Completed On
Tue, May 2, 2023

Comment

This year I have watched Jey grow so much. He has become an asset to not only our team but the agency as a whole. At its core, being a team player means being ready, willing, and able to support the team and Jey has embraced that this year. He now understands that the best team players are the ones who act unselfishly and make decisions for the good of the team and not just yourself. The future leadership training he participated in was time well spent. I look forward to watching him grow with the agency.